



AMP**Pulse**

PO Primary Care Investment Report

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Today's agenda

1

2026 IHA Reports

This Primary Care Investment Report and refreshed AMP PO Stars Report

2

Accessing your report

Getting set up on IHA Hex reporting platform

3

Understanding your report

Demo to show you how to interpret your results

Before we begin



General Questions

Ask in the Q&A



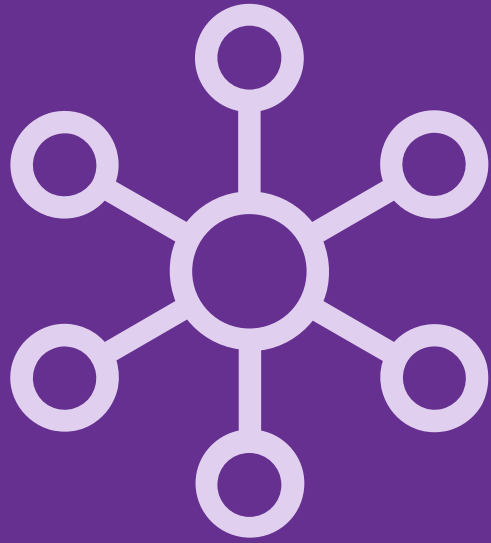
Account Questions

Contact
amp@iha.org



Webinar recording

Via email
tomorrow



Part 1: 2026 IHA Reports for POs

Two AMP Pulse reports for POs in 2026

POs have asked for cost reporting through the lens of quality and utilization

April

May

June

July

Primary Care Investment Report



Summarizes primary care spend through the lens of cost, quality and resource use on all available products

AMP PO Stars Report



Summarizes commercial HMO cost and quality based on the OPA star rating system (1-5)

Primary Care Investment Report

A dynamic, interactive benchmarking tool to **track Primary Care Spending, compare against peers, and understand correlations between primary care investment and clinical quality, utilization, and cost outcomes.**

Data covers 2021-2023 Primary Care Spending for:

- 14 health plans
- Over 19 million members
- Commercial HMO/PPO/EPO, Medicare Advantage HMO/PPO, and Medi-Cal Managed Care members



Equation for calculating Primary Care Spending percentage

$$\begin{array}{c} \text{Numerator} \\ \hline \text{Claims-based payments for primary care} + \text{Non-claims-based payments for primary care} = \text{Total primary care spend} \\ \hline \text{Total claims-based payments} + \text{Total non-claims-based payments} = \text{Total cost of care} \\ \text{Denominator} \end{array} \times 100\% = \text{Primary care spend as a \% of total cost of care}$$

How did we define claims-based payments for primary care?

Three requirements to be considered Primary Care Spending:



Providers

Defined by NUCC taxonomy codes. Does not include OBGYN or behavioral health.



Places of Service

Uses CMS POS codes. Includes office, home, community-based sites. Excludes retail/urgent care.



Services

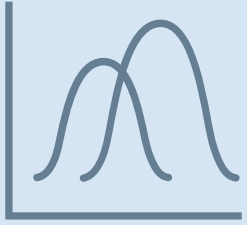
Identified using HCPCS and CPT codes.

Non-claims-based payments for primary care

Green checks indicate OHCA categories included in current IHA data collection processes

- ☒ Capitation
- ☒ Performance incentives
- ☒ Shared savings payments
- ☐ Infrastructure payments
- ☐ Population-based payments

More investment, better results: here's what the data shows



Higher clinical quality

4-5 percentage-point higher Primary Care Spending is associated with 12 percentage-point increase on key clinical quality measures

Fewer emergency department visits



smaller organizations saw a similar ED visits rate at 4-5% Primary Care Spending that larger organizations achieve at 7-8% Spending



Not consistently linked to lower total cost of care



91% of the state's highest performers in quality spent above the median for primary care

And this report allows you to see how much your PO invests in primary care

- ✓ Quick and easy
- ✓ Peer comparison
- ✓ YoY comparison
- ✓ Population and regional drill downs

PO Primary Care Investment Report (DEMO)

Published 1 hr ago by Analytics at IHA

Higher primary care investment is linked to better patient outcomes. This report displays this linkage by leveraging 2021-2023 results from 14 health plans covering 19 million lives. Provider organizations can view their own Primary Care Spending compared to California benchmarks and understand the relationship between higher investment and patient outcomes.

[Your Primary Care Spending Overview](#) [Your Primary Care Spending Results](#) [Investment Outcomes](#) [Regional Performance](#) [Methodology](#) [Raw Data](#)

Welcome, example-user@example.com!

View your provider organization's results below.

Your Primary Care Spending Overview (Year Over Year)

Select the PO you want to view results for on this page.

PO Input

Demo PO 1

Payer Type Input

COMMERCIAL

Product Type Input

HMO

Why Primary Care Spending Matters

IHA's six years of measurement show that higher Primary Care Spending is:

- Linked to higher clinical quality

16.0%

OHCA Primary Care Spending Target

15.0%

14.0%

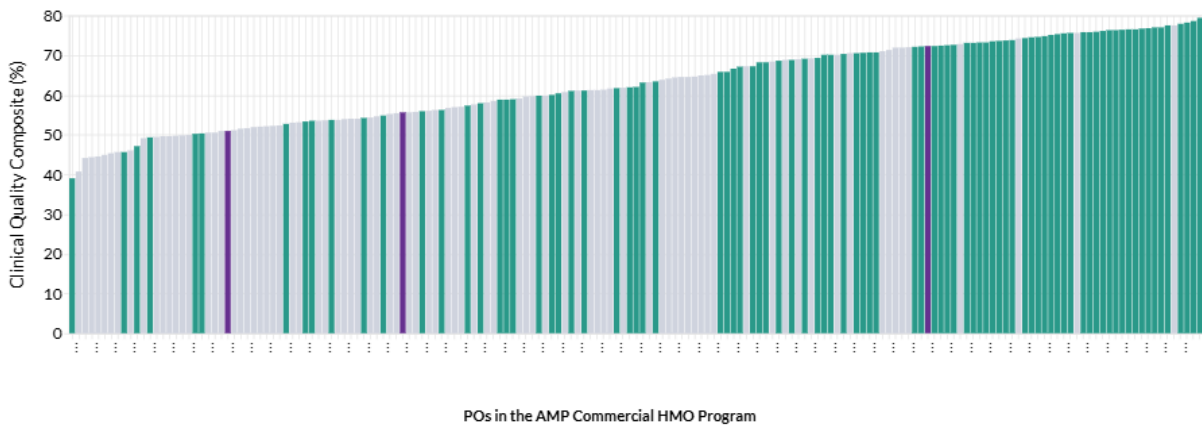
13.0%

— Your PO

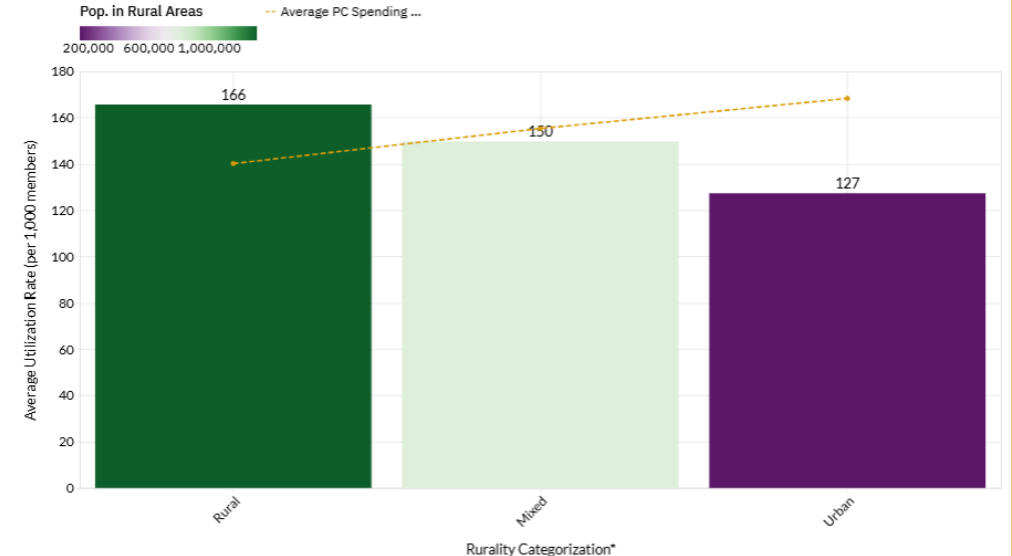
— Statewide Average

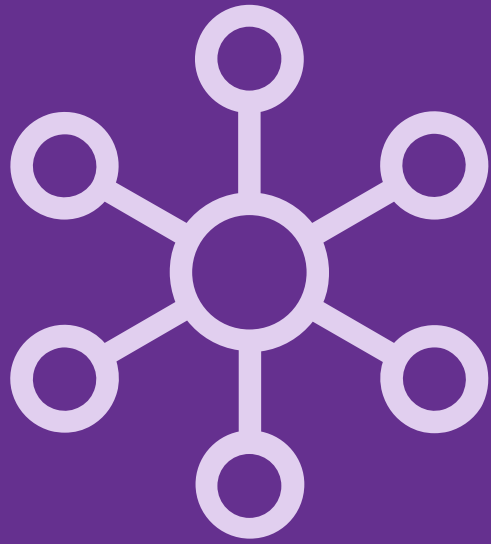
Primary Care Investment

■ Your PO(s) ■ Other POs - Below Median ■ Other POs - Above or At Median



Average Emergency Department Utilization Rate and Primary Care Spending Percentage Based On Rurality, 2023, COMMERCIAL, Total (All Ages)

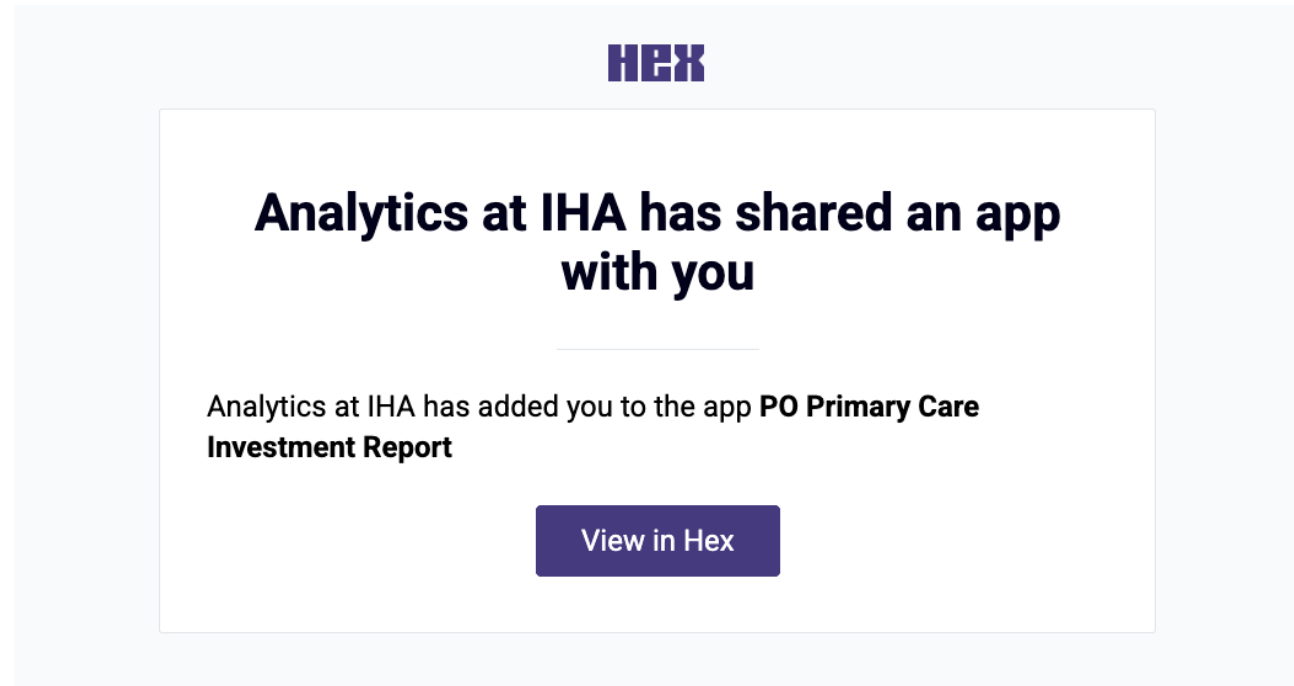




Part 2: Accessing Your Report

Step 1: Access your email from IHA via notify@mail.hex.tech

Report Email

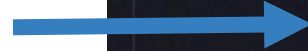


Access your report
through this email
anytime.

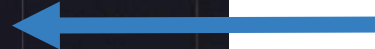
Step 2: If you do not have an account, create one.

If you already have an account and have confirmed users, feel free to enter the report.

Use Single Sign On (SSO) options if you have Gmail or Microsoft emails



Use the email text field to sign up with a non-Gmail/Microsoft email.
You will then be prompted to create a password.

A screenshot of the IHA login page. At the top, it says 'LOGGING IN' and 'iha'. Below this is a login form with two buttons: 'Log in with Google' and 'Log in with Microsoft'. Below these buttons is a link 'or log in with email'. Underneath is a text field labeled 'Email (required)' with the placeholder text 'you@example.com'. Below the text field is a 'Continue' button. At the bottom of the form, there is a note: 'We'll email you a link to log in, or you can log in with a password instead.' Below the form, there are links for 'Sign up for Hex' and 'Log in to another workspace'. At the very bottom, there is a line of text: 'By logging in, you agree to our Terms and Conditions and Privacy Policy.'

If you are having trouble,
please contact amp@iha.org

Step 3: Confirm PO associations. Agree to the Access Agreement.

Users **must** agree to the Analytics Reporting Access Agreement **and** confirm their PO Associations before viewing their report.

Confirm PO association

Before we make our PO Stars Report available to you and your organization, we must first confirm that our roster of assigned organizations for you is correct. Please review the following list of Provider Organizations (POs), and click on the buttons below to first agree to the terms of use, and then confirm you are associated with and should have access to data from these POs. If the list **does not** accurately reflect your organizations, please identify the issue and click "There is an issue with my list of PO associations above."

I confirm that I am associated with the below POs and am authorized to view their data:

- Alliance Desert Physicians
- Chaffey Medical Group
- Family Practice Medical Group of San Bernardino, Inc.
- Optum Care Network - AppleCare Select
- Optum Care Network - Desert Cities
- Optum Care Network - Monarch
- Optum Care Network - North County SD
- Optum Care Network, formerly known as HealthCare Partners IPA
- Optum, formerly PrimeCare
- Optum, formerly known as HealthCare Partners Medical Group
- Optum-Beaver Medical Group
- Optum-Pinnacle Medical Group
- OptumCare Network - Central LA
- Physicians Medical Group of San Jose
- Redlands Yucaipa Medical Group

PO Stars Report - User Confirmation

Published 2 days ago by Analytics at IHA

Hello, ssiddiqui@iha.org from Optum!

Before we make our PO Stars Report available to you and your organization, we must first confirm that our roster of assigned organizations for you is correct. Please review the following list of Provider Organizations (POs), and click on the buttons below to first agree to the terms of use, and then confirm you are associated with and should have access to data from these POs. If the list **does not** accurately reflect your organizations, please identify the issue and click "There is an issue with my list of PO associations above."

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- Redlands Yucaipa Medical Group

INTEGRATED HEALTHCARE ASSOCIATION ANALYTICS REPORTING ACCESS AGREEMENT

THIS ANALYTICS REPORTING ACCESS AGREEMENT (THE "AGREEMENT") GOVERNS YOUR ACCESS TO AND USE OF ANALYTICS REPORTS ("PARTICIPANT REPORTS") AND IS MADE AND ENTERED INTO BETWEEN INTEGRATED HEALTHCARE ASSOCIATION ("IHA") AND EACH OF YOU AND THE ENTITY ON WHOSE BEHALF YOU ARE ACCESSING AND USING THE PARTICIPANT REPORTS (COLLECTIVELY AND INDIVIDUALLY "YOU" OR "YOUR" OR "AUTHORIZED ENTITY" AND, TOGETHER WITH IHA, THE "PARTIES", AND EACH, A "PARTY").

BY CLICKING "CONFIRM," AUTHORIZED ENTITY REPRESENTS AND WARRANTS THAT, AT ALL TIMES DURING THE TERM OF THIS AGREEMENT, YOU POSSESS ALL RIGHTS, PERMISSIONS AND AUTHORIZATIONS NECESSARY TO ACCESS AND USE THE INFORMATION THAT IS MADE AVAILABLE TO YOU THROUGH THE PARTICIPANT REPORTS FOR THE LISTED PROVIDER ORGANIZATIONS. IHA DISCLAIMS ANY RESPONSIBILITY FOR GRANTING YOU SUCH RIGHTS, PERMISSIONS AND AUTHORIZATIONS NECESSARY TO ACCESS OR USE THE INFORMATION.

BY ACCESSING AND USING THE PARTICIPANT REPORTS FOR THE PURPOSES SET FORTH BELOW, AUTHORIZED ENTITY AGREES TO ALL OF THE TERMS SET OUT IN THIS AGREEMENT, WHICH TERMS MAY BE MODIFIED FROM TIME TO TIME BY IHA UPON NOTICE TO YOU. THE INDIVIDUAL CLICKING THE "CONFIRM" BUTTON REPRESENTS THAT HE/SHE HAS THE AUTHORITY TO BIND YOU TO THE TERMS OF THIS AGREEMENT. IF YOU DO NOT AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, THEN DO NOT CLICK THE "CONFIRM" BUTTON AND DISF THIS WINDOW

☒ You've already agreed to the terms. Thank you for your participation.

[I agree to the terms](#)

By clicking "Confirm," you attest that your affiliation to the organizations above are correct, and you have also agreed to the terms of use.

[CONFIRM](#)

By clicking "There is an issue with my list of PO associations above," you attest there is an error in your affiliation to the organizations in the above list. IHA will be in touch in 3-5 days to address the discrepancy.

Please note, you must specify the issue prior to clicking the button below.

Please add a comment describing the issue: (REQUIRED FIELD)

☒ There is an issue with my list of PO associations above.

Comment/Event Log

Comments/Events

Name submitted.

1 rows

We appreciate your assistance in helping us keep your data safe and secure!

message

No updates have been made.

1 rows

Agree to the Analytics Reporting Access Agreement

INTEGRATED HEALTHCARE ASSOCIATION ANALYTICS REPORTING ACCESS AGREEMENT

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☒ You've already agreed to the terms. Thank you for your participation.

Step 4: Once User Agreement is accepted and PO associations confirmed, access to the report will be unlocked.



PO Stars Report - User Confirmation

From cache: Just now

EditShare

<<

Hello, ssiddiqui@iha.org f...
INTEGRATED HEALTH...
Thank you for your con...

insurance product specific relationship with a payer or provider organization.

1. ACCESS AND USE OF PARTICIPANT REPORTS

1.1 The Participant Report is a proprietary performance and analytics product through which Authorized Entity can access Information. "Information" means the quality and cost of health care services and other performance measures.

1.2 You represent and warrant that, at all times during the term of this Agreement, Authorized Entity has the necessary permissions to access and use the Information in the

Thank you for agreeing to the terms.

I agree to the terms

Thank you for your confirmation!

CONFIRM

By clicking 'There is an issue with my list of PO associations above', you attest there is an error in your affiliation to the organizations in the above list. IHA will be in touch in 3-5 days to address the discrepancy.

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Please add a comment describing the issue: (REQUIRED FIELD)

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Comment/Event Log

Comments/Events	
None submitted.	

1 rows

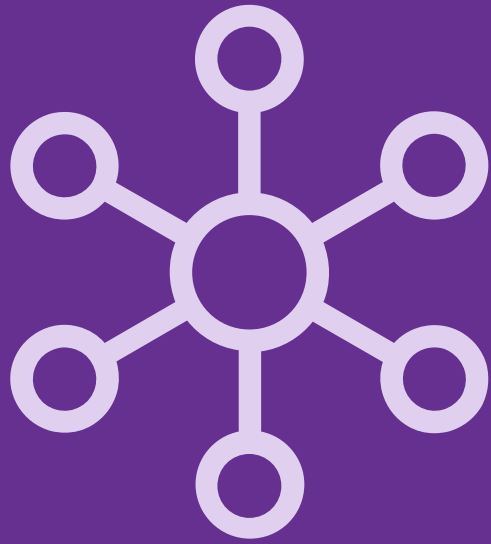
Thank you for your confirmation! Navigate to the PO Stars Report [here.](#)

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5/6/2026

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Part 3: Understanding Your Report

Thank you